

National Core Indicators: Adult Consumer Survey

Audrey Rossi: ajrossi@udel.edu

Katie Howe: <u>Katie.Howe@state.de.us</u>





What is NCI?

- NCI is a voluntary effort by public developmental disabilities agencies to measure and track their own performance
 - 46 participating states

Collaborative Partnership between:









NCI addresses key areas of concern...

- Employment and day activities
- Rights
- Home life and community inclusion
- Service Planning
- Choice
- Health and safety





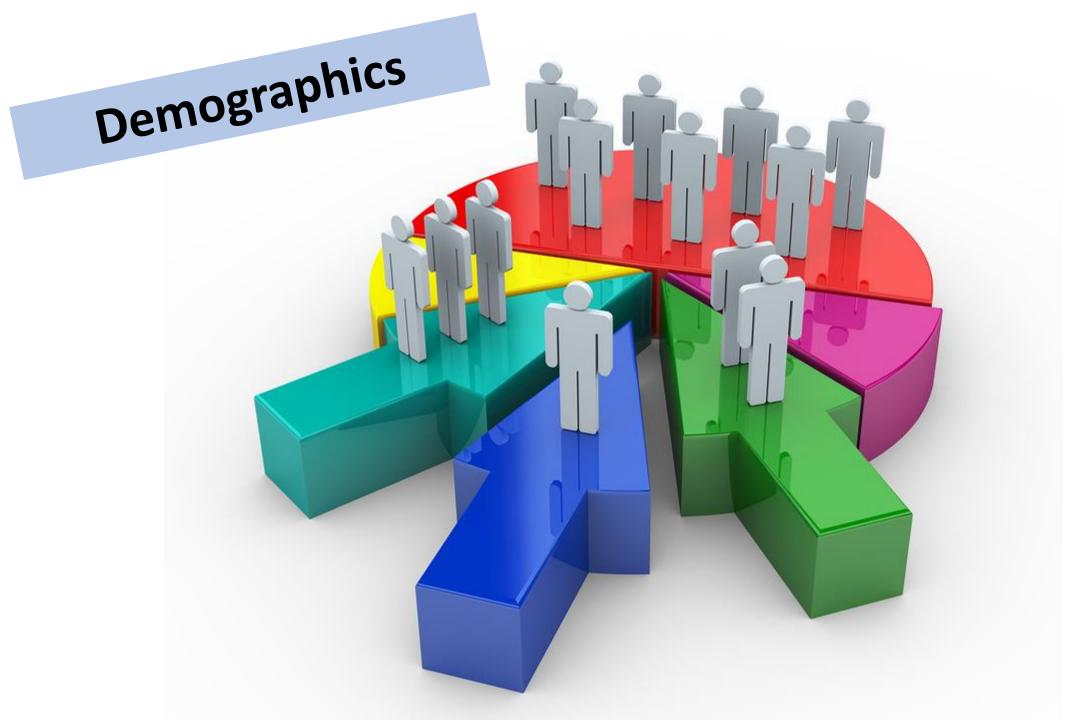


- Influence national and state policy
- Improve practice at the state level
 - Add knowledge to the field
- Inform strategic planning and priority setting

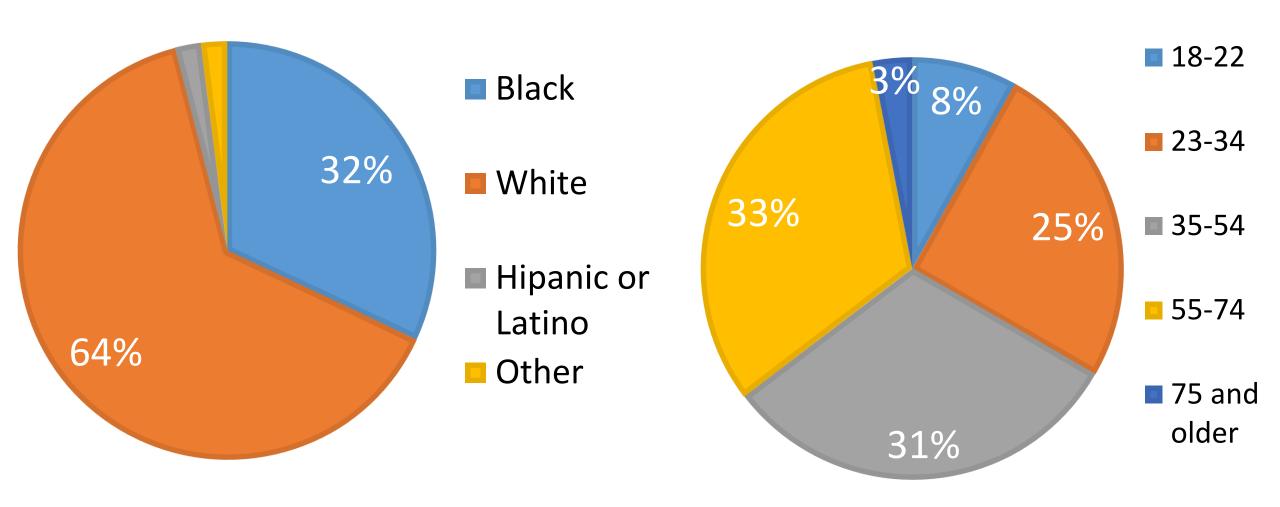
2015-2016 NCI Adult Consumer Survey

- Standardized, face-to-face discussion with the adult receiving services
 - No pre-screening procedures (random sample)
- Background Information collected from case managers
- Subjective and objective questions asked in person
 - 2015-16 Data released in March



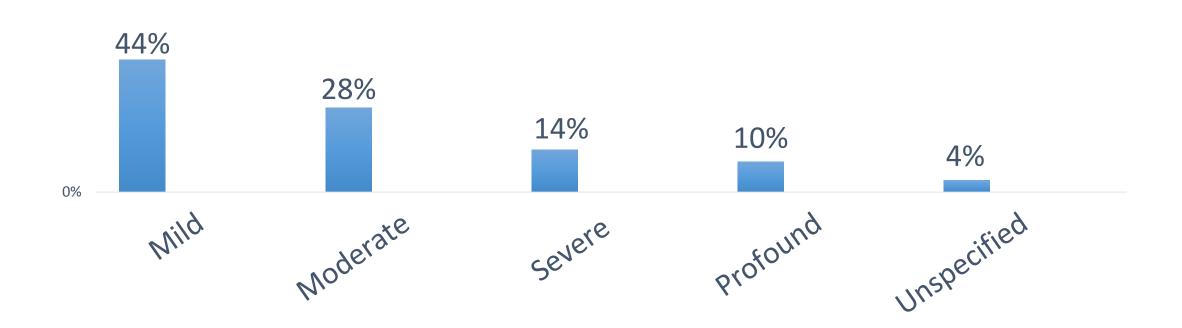


Race Age

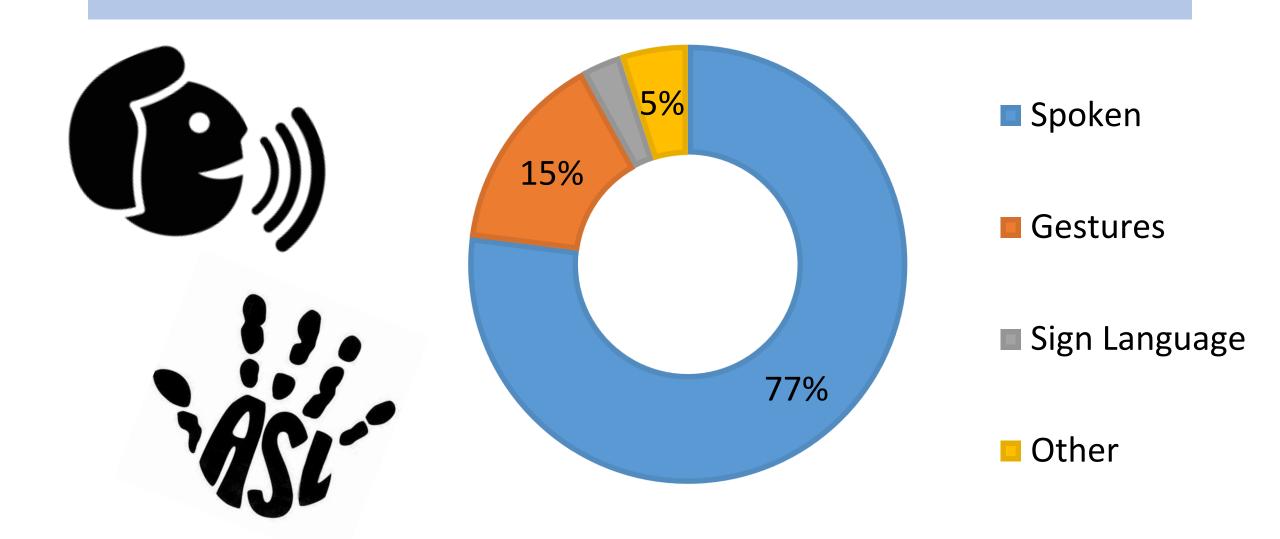


Level of Intellectual Disability

100%



Preferred means of communication



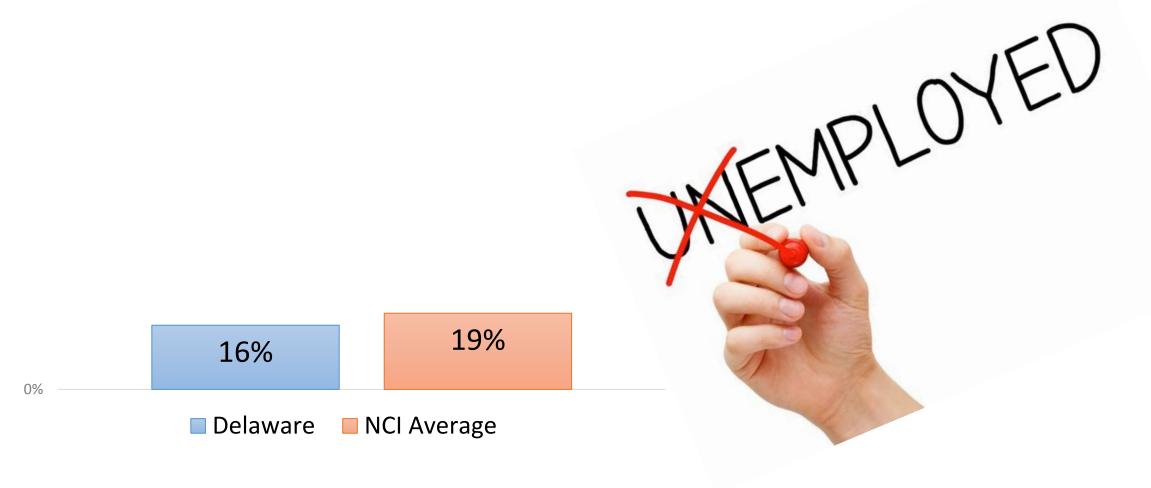
Employment



Has job in the community



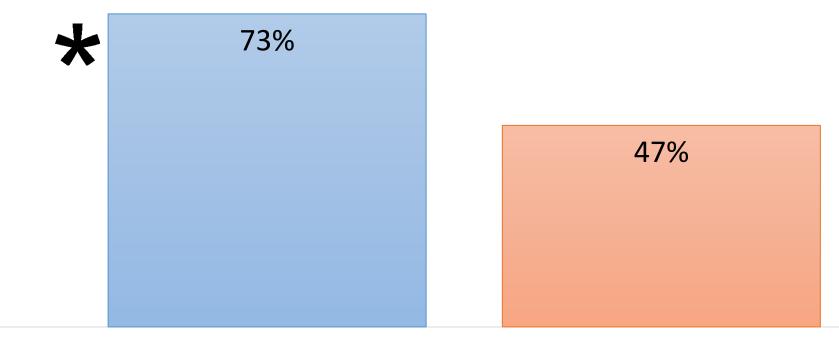
100%



Wants a job in the community



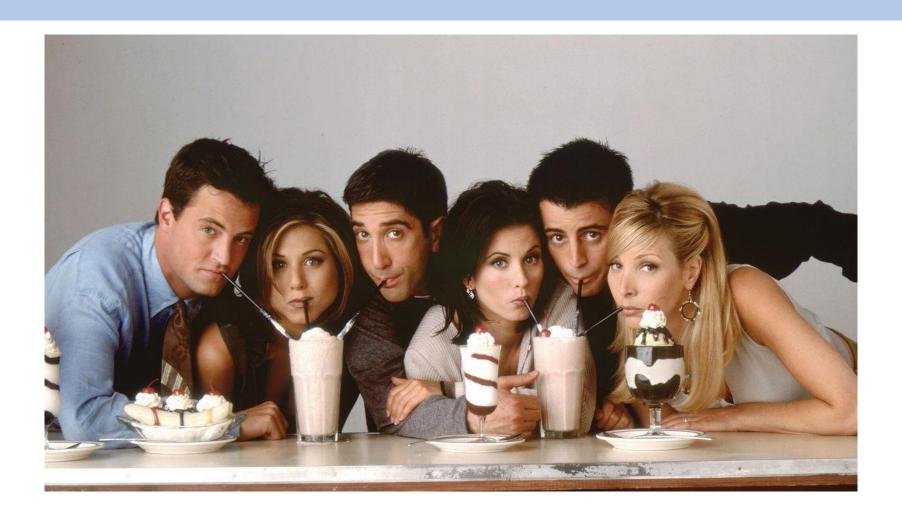
100%



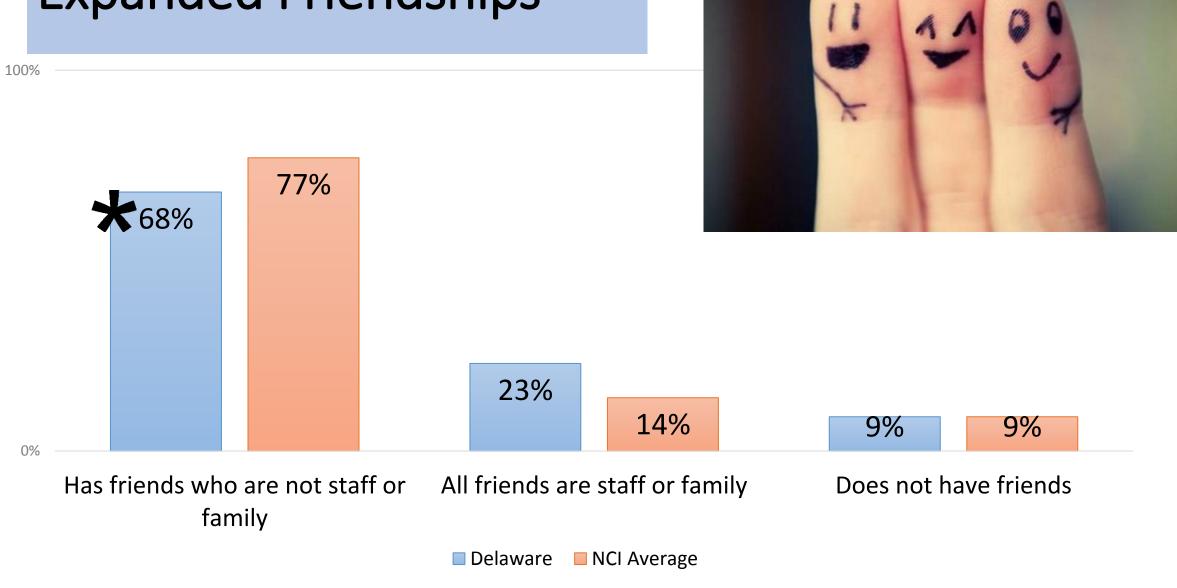
NCI Average

Delaware

Relationships



Expanded Friendships

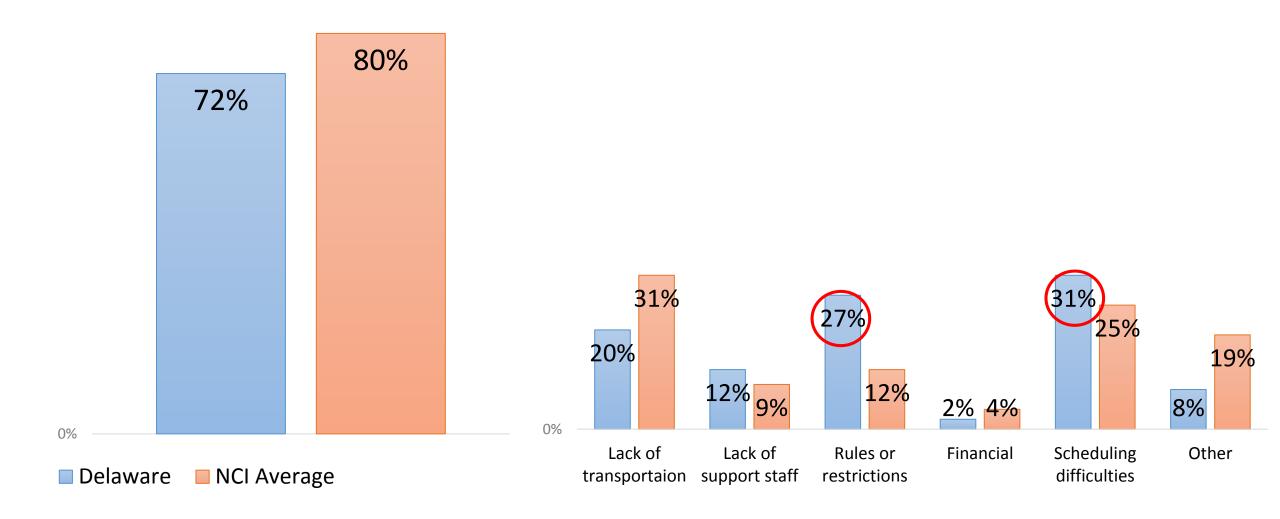


Can see friends whenever s/he wants

Reasons can't see friends



100% ______ 100%

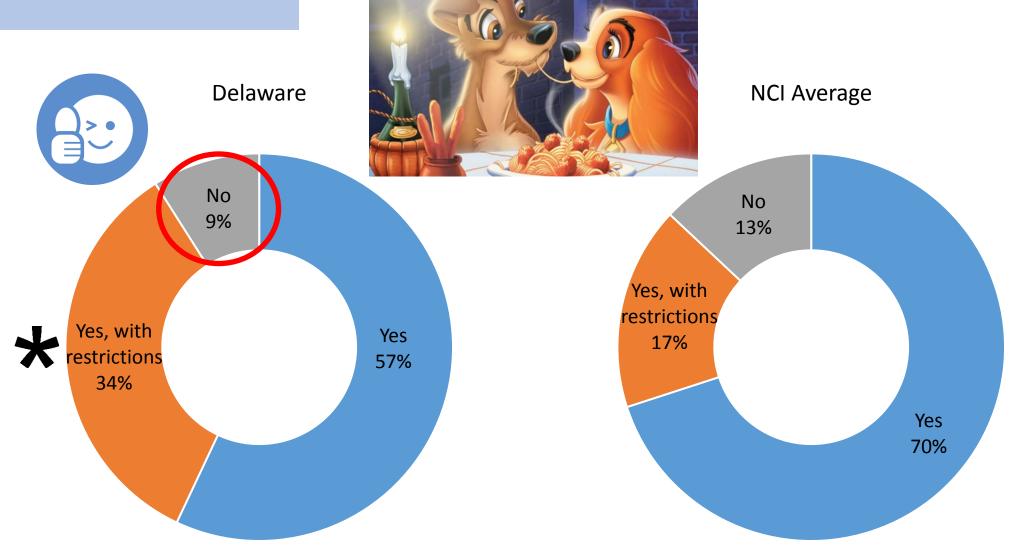




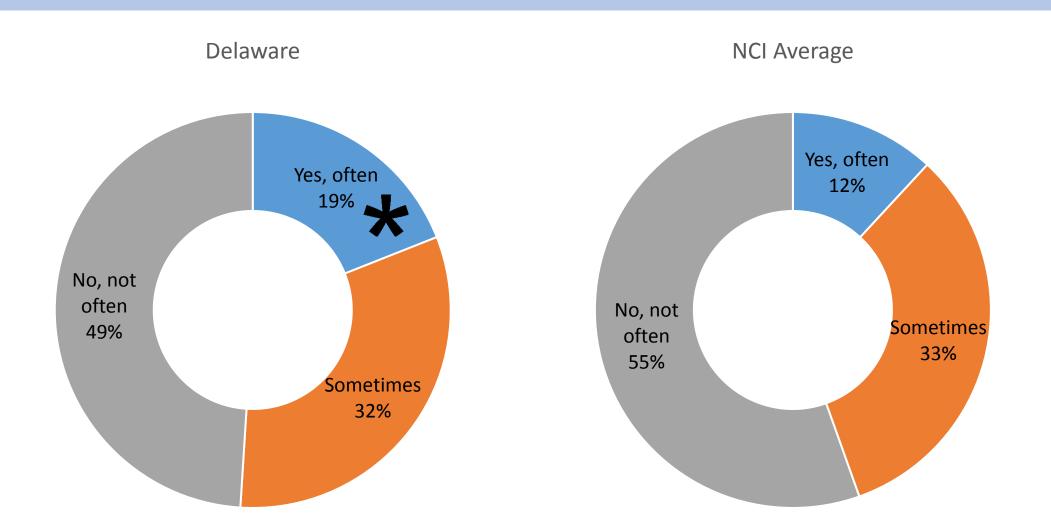


80% Have ways to communicate with friends when they cannot see them

Dating



Loneliness



Essential Living Plan Meetings



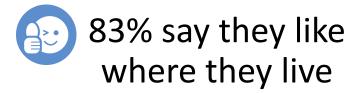
96% participated in last meeting -NCI Average: 99%



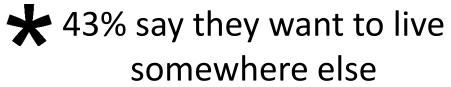
79% included the people s/he wanted there -NCI Average: 92%



Home

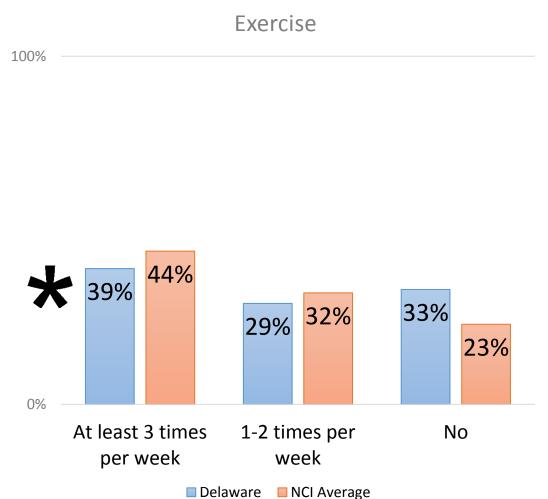


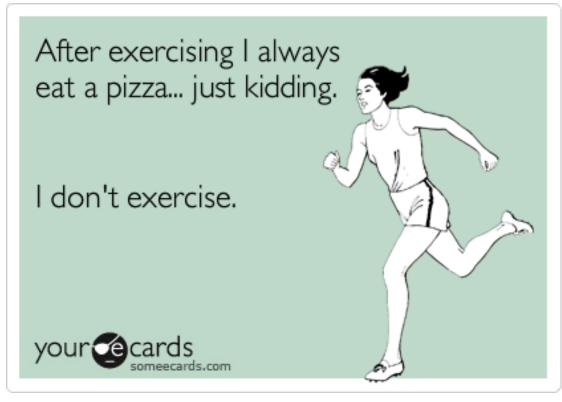






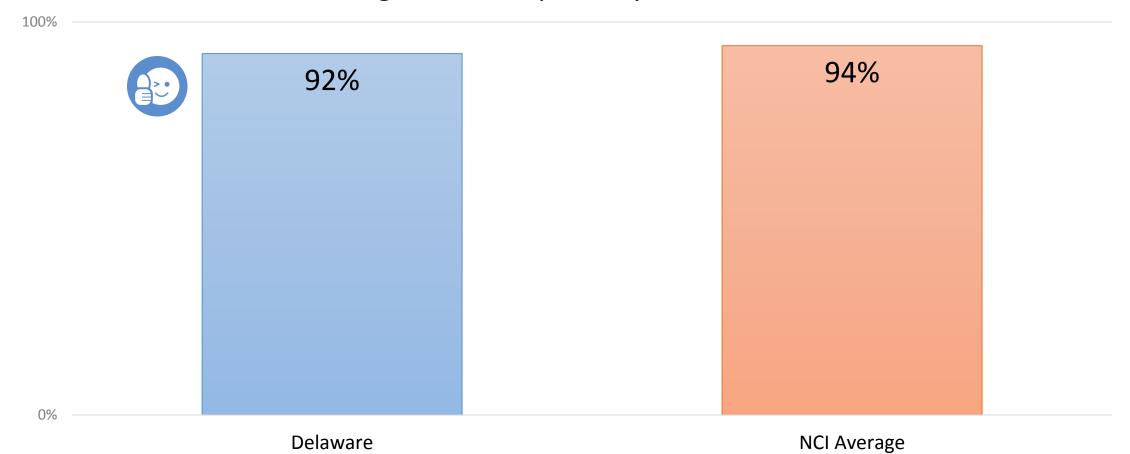
Health and Wellness





Safety

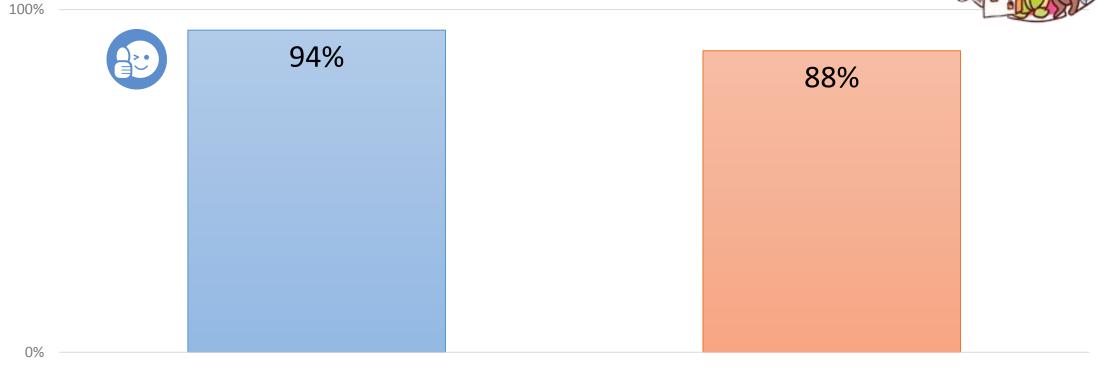
Has someone to go to for help if they ever feel afraid or scared



Community Inclusion



Has gone out for errands at least once in the past month



Delaware NCI Average



- Over the next year we will:
 - Spread awareness of NCI
 - Distribute infographic fliers
 - Have a presence at conferences and fairs
 - Present data to case managers
 - Determine which specific areas of service provision the community would like to see improved
 - Host focus groups
 - Ask community members about their top priorities for improved services

Report back to DDDS leadership